

Troll Systems is looking for a great **Director of Operations** who wants to achieve incredible outcomes. Troll is a worldwide leader in the development of HD video data links, tracking antennas and control systems designed to deliver image intelligence, surveillance and reconnaissance from manned and unmanned aircraft, land and marine vehicles. Troll employees work in a truly exciting industry, with enormous growth potential; Troll products are used by militaries, commercial broadcasters, police, fire, and search and rescue organizations all over the world.

We are looking for a highly enthusiastic leader with exceptional communication skills, leadership abilities, and exceptional knowledge of manufacturing operations.

As the Director of Operations, you will be the driving force behind the day-to-day manufacturing operations of Troll Systems, ensuring high-quality, high-reliability products are produced and shipped on time to our worldwide customers. You will be responsible for planning and directing all manufacturing activities to exceed customer expectations, while achieving company goals such as on-time delivery and consistently maintaining superior quality standards. Duties involve directing the Operations organization daily to ensure execution of the company business plan while overseeing planning, procurement, configuration management, quality assurance, shop floor assembly and test, RMA repairs, shipping/receiving, and warehouse/stockroom to ensure products meet manufacturability and testability requirements. As a strategic thinker, you are empowered to articulate a clear vision for the department, taking it to new levels using modern manufacturing techniques in a low volume/high mix environment. The position reports directly to the President and requires minimal supervision.

## EXPERIENCE

### An ideal candidate will bring:

- Bachelor of Science degree/diploma in an electronics discipline or equivalent.
- Minimum 10 to 15 years' experience in the manufacturing environment with 7+ years of progressive manufacturing leadership experience and responsibility.
- Demonstrated ability to manage multiple tasks and priorities and easily adapt to changing situations and priorities.
- Must be computer literate, particularly in spreadsheet usage (intermediate or greater knowledge with MS Excel data analysis, Pivot Tables, VLOOKUP, etc.), as well as financial, inventory and production planning and tracking applications.
- Demonstrated ability to manage multiple tasks and priorities and easily adapt to changing situations and priorities.
- Background in fast-paced innovative hi-tech industry, preferably in rugged electronics, high complexity product.
- Experience in lean manufacturing techniques.
- Knowledge of best practice manufacturing processes (AS9100, MRP, MES, etc.).
- Good understanding of the quality system underpinning AS9100 and its requirements.
- Proven track record as a "hands-on" operations management leader in innovative problem-solving, effective communication, and excellent leadership skills.
- Track record of producing results and meeting on-time delivery goals.
- Commitment to hiring and retaining the best.
- Operates with a sense of urgency and drives others to achieve results.
- Knowledge of environmental and health and safety programs.
- Accepts accountability for the need to consistently achieve targeted goals.
- Experience in an aerospace/space environment highly preferred.
- APICS/ASCM CPIM or CSCP certification(s) a plus

## **RESPONSIBILITIES and EXPECTATIONS**

- Ensure all program requirements are completed on time and within budget.
- Track program/project progress and report status to appropriate departmental managers, teams, and customers.
- Review and validate cost estimates, reports, and other documentation to ensuring accuracy.
- Ensure compliance with ITAR/FAR/DoD and other regulatory compliance agency guidelines and standards as required.
- Build and maintain strong relationships with existing and potential customers.
- Coordinate efforts with multiple technical and departmental managers for resource allocation, strategic planning, and scheduling to ensure 100% on time delivery and customer satisfaction.
- Utilize strong communication skills to secure and maintain relationships in and outside the company.
- Be able to function in a fast-paced environment with emphasis placed on creativity and innovation.
- Travel up to 15% of the time in support of above only as necessary.

Must be a U.S. citizen or Green Card holder for authorized access to controlled technology/data as subject to ITAR as well as possess both a valid driver's license and passport. This position reports to the VP of Operations and requires the utmost in loyalty and integrity with strategy for managing key customer accounts and relationships. Compensation is commensurate with experience. Position location is in Valencia, CA. Relocation is not available for this position.

We offer and partially sponsor medical dental and vision. Other benefits offered, Flexible Spending Account, 401(k), paid sick leave, vacation and corporate wellness.

Salary Range: 120k - 140k DOE

Send cover letter and resume to: <https://trollsystems.com/company/careers-at-troll-systems/>